

EMERGENCY



POWER OUTAGE

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BEFORE AN OUTAGE

- Know the location of your meter room
- Have a portable lamp or flashlight and batteries readily available
- Ensure everyone knows the site location ID number (SLID), or your location's phone number, in case you need to report any outages to BC Hydro.



SAFETY FIRST

Always consider a fallen or damaged powerline energized and extremely dangerous - stay 10 metres away! Implement your outage preparedness plan. Check elevators for trapped people.



EQUIPMENT OFF

Turn off equipment and appliances, including computers and laptops, especially those that generate heat. This helps prevent equipment damage when power is restored.



REPORT

Report outages or damage to BC Hydro at 1 888 POWERON (1 888 769 3766). BC Hydro will restore power to your business, do not attempt to do so yourself.